

Privacy Policy for Website Users

Eastern Water Resources Development and Management Public Company Limited and its subsidiaries prioritize the protection of personal data of website users (you). This policy ensures that your personal data is protected and handled in accordance with personal data protection laws. It provides details on the collection, use, and disclosure of personal data that may occur while you visit our website, as well as your rights regarding your personal data and how to contact the company. The privacy policy includes the following details:

1. Definitions

“The Company” refers to Eastern Water Resources Development and Management Public Company Limited.

“Group of Companies” refers to Eastern Water Resources Development and Management Public Company Limited and its subsidiaries.

“Subsidiary” refers to a company that is either:

- (1) A company over which the company has control.
- (2) A company that is under the control of the company as described in (1) and continues under control as such in a chain.

“Personal Data” refers to information about an individual that can identify that person directly or indirectly, excluding data of deceased persons.

“Sensitive Data” refers to personal data relating to race, ethnicity, political views, religious beliefs, sexual behavior, criminal records, health, disability, trade union membership, genetic data, biometric data (e.g., facial scans, fingerprints), or any other data that could have a significant impact on the individual according to legal regulations.

“Data Controller” refers to a person or legal entity who has the authority to make decisions regarding the collection, use, or disclosure of personal data.

“Data Processor” refers to a person or legal entity who processes personal data on behalf of or under the instruction of the data controller.

2. Purposes of Collecting, Using, or Disclosing Personal Data.

The company and/or its subsidiaries collect, use, or disclose personal data based on the following lawful purposes:

Objective	Lawful Basis
1) To use the website or access various systems of the company and/or its subsidiaries	<ul style="list-style-type: none">● Contractual Basis● Legitimate Interest
2) To inquire, suggest, and complain for organizational and service improvement, which requires personal data such as name, email address, phone number, fax number, user type.	Legitimate Interest
3) To control and maintain the efficiency of the website and analyze usage trends, including the use and activities related to the company's website.	Legitimate Interest
4) To comply with public company laws, securities and exchange laws, and other relevant legal processes	Legal Obligation
5) To measure performance, analyze market surveys and strategies, plan, report, and forecast business	Legitimate Interest
6) To collect and use your personal data, including name, position, department, and video footage, in case you participate in meetings, activities, or operations related to the company and/or its subsidiaries for public relations through various channels such as internal emails, the company's and/or its subsidiaries' websites, and social media platforms like Facebook, Line, YouTube, etc.	Legitimate Interest
7) To plan, report, and forecast business, survey opinions, improve operations, manage risks, conduct internal audits, and manage internal organization related to accounting and finance.	Legitimate Interest
8) To ensure security in company buildings or premises, assess security risks, issue work entry cards, record building entry-exit, and communicate in case of necessity or emergency.	Legitimate Interest
9) To manage hygiene and safety.	To prevent or mitigate harm to life, body, or health.

Objective	Lawful Basis
10) To comply with public health laws related to public benefits, such as preventing dangerous communicable diseases or epidemics that may enter or spread within the kingdom.	Legal Obligation

However, in addition to the personal data you have provided to the company and/or its subsidiaries, the website may process and store certain types of data as pseudonymous data from you as follows:

1. Devices and Usage Information this may include: (1) Specific information about the device used to access the website, including but not limited to model, operating system, IP address, language, referrer, and similar information. (2) Information about the usage of features, functionalities, or notifications on the device to recognize users and analyze usage trends.

2. Website Analysis includes the frequency of website usage, usage patterns, and performance data. The company and/or its subsidiaries use website analysis to better understand the functionality and usage of their website. Additionally, the company and/or its subsidiaries may collect personal data from you through their data processors or from other sources, such as publicly accessible personal data or data that can be requested from government agencies.

3. The personal data that the Company and/or its subsidiaries receive from you, from a person authorized by you, or from external entities such as government agencies, regulatory authorities, or public sources, etc., will be collected, used, and disclosed by the Company and/or its subsidiaries. The details are as follows:

(1) Identity Data such as first name, last name, national ID number, passport number, date of birth, etc.

(2) Employment Information such as occupation, name of the company or organization, position, or department, etc.

(3) Contact Data such as address, phone number, email address, etc.

(4) User Account and Password Information applicable only when accessing the Company's and/or its subsidiaries' systems.

(5) Data collected by the Company's and/or its subsidiaries' websites such as electronic device information, IP address, log data, browser type and settings, location data, online identifiers used to enable cookies, and similar technologies.

(6) Other information provided by you to the Company and/or its subsidiaries – such as user type, data provided in application forms, questionnaires, feedback, satisfaction surveys, or details related to inquiries or requests submitted to the Company and/or its subsidiaries, etc.

4. Sensitive Personal Data.

The company and/or its subsidiaries do not intend to collect, gather, or use information regarding religion, blood type, nationality, or race that appears on your ID card and/or passport for any specific purpose. If you have provided a copy of your ID card and/or passport to the company and/or its subsidiaries, please conceal such information. If you do not conceal the aforementioned information, it is considered that you have authorized the company and/or its subsidiaries to conceal such information. The documents with the concealed information will be considered valid and legally enforceable in all respects. However, if the company and/or its subsidiaries are unable to conceal the information due to certain technical limitations, the company and/or its subsidiaries will collect and use such information solely as part of your identity verification documents.

In cases where the company and/or its subsidiaries need to collect your sensitive personal data, the company and/or its subsidiaries will seek your explicit consent on a case-by-case basis, unless otherwise required by law.

The company and/or its subsidiaries may process the following sensitive personal data:

- (1) Religious information.
- (2) Health and/or disability information.
- (3) Nationality and racial information.

5. Types of Data Recipients

(a) Transfer of Data to Data Processors.

The company and/or its subsidiaries may use services from data processors of the company and/or its subsidiaries, such as website services, marketing, or IT support. These data processors may access personal data of users under the company's and/or its subsidiaries' regulations, which are agreed upon to comply with organizational and technical security measures to protect and safeguard personal data. They will process the data only as instructed

(b) Other Data Recipients

The individuals responsible for managing the website and providing IT services may be employees of the company and/or its subsidiaries. When managing the website, these employees may access and/or process users' personal data. The transfer of such personal data is based on the legitimate

interests of the company and/or its subsidiaries, including the internal transfer of personal data for internal management purposes. However, access is limited to employees only, based on the principle of "Need to Know." The company and/or its subsidiaries may transfer users' personal data to law enforcement agencies, government agencies, legal advisors, and external consultants to comply with applicable personal data protection laws that the company and/or its subsidiaries are obligated to follow, as well as to use or protect legal claims. Users can request the current list of data processors and external parties with whom the company and/or its subsidiaries have shared data details through the contact channels provided in this privacy policy.

6. Your Rights as a Data Subject.

(1) Right to Access.

You have the right to access and obtain a copy of your personal data that is under the responsibility of the company and/or its subsidiaries. You may also request the disclosure of the source of such personal data that you did not consent to provide to the company and/or its subsidiaries. However, this right is not absolute, and the rights and benefits of others may limit your right to access your data. The company and/or its subsidiaries may charge a reasonable fee for administrative costs associated with processing your request.

(2) Data Portability Right.

You have the right to request, send, or transfer your personal data provided to the company and/or its subsidiaries to another data controller or to yourself, as required by law.

(3) Right to object.

You have the right to object to the collection, use, processing, or disclosure of your personal data if you find it incorrect, inappropriate, or unfair

(4) Erasure Right.

You have the right to request the company and/or its subsidiaries to delete or destroy your personal data, or to make the personal data unidentifiable, due to lack of authority to collect or because it is no longer necessary.

(5) Right to withdraw consent.

You have the right to withdraw the consent you have given to the company and/or its subsidiaries at any time while your personal data is still with the company and/or its subsidiaries, unless the withdrawal of consent is limited by the effects of law or contracts that benefit you. The withdrawal of consent will not affect the processing of personal data that you have previously consented to legally.

(6) Right to restrict processing.

You have the right to request a restriction of the processing of your personal data because it is under review or no longer necessary.

(7) Rectification Right.

You have the right to request the company and/or its subsidiaries to correct your personal data to ensure it is up-to-date, accurate, complete, and does not cause misunderstandings.

(8) Right to Lodge a Complaint.

You have the right to lodge a complaint with the authorized officer under the Personal Data Protection Act B.E. 2562 if the company and/or its subsidiaries do not comply with the law. In case you submit a request to exercise your rights under the Personal Data Protection Act B.E. 2562, the company and/or its subsidiaries will proceed within the time frame specified by law. The company and/or its subsidiaries reserve the right to deny or not proceed with such requests if required by law.

7. Security of Personal Data.

The company and/or its subsidiaries have appropriate IT security measures to prevent loss, unauthorized access, use, alteration, modification, or disclosure of personal data, as specified in the IT security policy of the group of companies.

8. Retention Period.

Your personal data is retained by the company and/or its subsidiaries and/or the service providers of the company and/or its subsidiaries only as necessary to effectively perform duties and achieve the purposes for which the data was collected in accordance with applicable local laws.

The company and/or its subsidiaries will delete such data from the system and record the deletion, and/or perform pseudonymization or anonymization to ensure that your personal data cannot be identified, unless the company and/or its subsidiaries need to retain your data, including personal data, to comply with legal or regulatory obligations that the company and/or its subsidiaries must adhere to, such as the legally required retention period for personal data.

9. Changes to the Privacy Policy.

The company and/or its subsidiaries may update or amend this privacy policy to comply with relevant practices and legal requirements. If there are changes to the privacy policy, the company and/or its subsidiaries will notify you by publishing the changes on the company's and/or its subsidiaries' website. This privacy policy was last reviewed on October 16, 2024.

10. Contact Channels.

If the data subject wishes to contact the company and/or its subsidiaries regarding this privacy policy or their rights, they can contact **the Personal Data Protection Officer** team at:

Eastern Water Resources Development and Management Public Company Limited

East Water Building, 23rd-26th Floor, 1 Soi Vibhavadi Rangsit 5, Vibhavadi Rangsit Road, Chomphon Subdistrict, Chatuchak District, Bangkok 10900.

Phone: 02-272-1600 ext. 2522 or 2577 Fax: 02-272-1601-3

Email: EW_Compliance@eastwater.com

Announced on 24 October 2024.

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President & CEO