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Privacy Policy

For shareholders, bondholders, and their authorized representatives.

Eastern Water Resources Development and Management Public Company Limited and its subsidiaries place great importance on the protection of shareholders, bondholders, and their authorized representatives (collectively referred to as "**you**"). This policy ensures that your personal data is protected and handled in accordance with personal data protection laws. It also provides details on the collection, use, disclosure of your personal data rights, and contact channels. The details are as follows:

1. Definitions

"The Company" means Eastern Water Resources Development and Management Public Company Limited.

"Group Company" means Eastern Water Resources Development and Management Public Company Limited and its subsidiaries.

"Subsidiary" means a company that has one of the following characteristics :

1. A company that the company has control over.
2. A company that is under the control of the company as mentioned in (1) in succession, starting from being under the control of the company as mentioned in (1)

"Personal Data" refers to any information relating to an individual that enables the identification of such individual, either directly or indirectly, but excludes information of deceased persons specifically.

"Sensitive Personal Data" refers to personal data related to race, ethnicity, political opinions, religious or philosophical beliefs, sexual behavior, criminal records, health information, disability, genetic data, biometric data such as facial recognition, fingerprint scanning, etc., or any other data that affects the personal data owner in a similar manner as prescribed by law.

"Data Controller" means a person or legal entity with the authority to make decisions regarding the collection, use, or disclosure of personal data.

"Personal Data Processor" means a person or legal entity that collects, uses, or discloses personal data according to the instructions or on behalf of the data controller. Such a person or legal entity is not the data controller.

2. Purposes of Collecting, Using, or Disclosing Personal Data

The Company and/or its subsidiaries have the following purposes and lawful bases for collecting, using, or disclosing personal data:

Objective	Lawful Basis
1) To manage shareholder and bondholder registration, proxy appointments, and other related matters, in compliance with the Public Limited Companies Act, the Securities and Exchange Act, and other applicable laws.	To comply with legal obligations
2) To facilitate the payment of dividends to shareholders or the repayment of principal and/or interest to bondholders.	● Contractual Basis ● To comply with legal obligations
3) To facilitate the registration for and use of websites or applications provided by the Company and/or its subsidiaries for shareholders and bondholders, including the use of such platforms in accordance with the applicable terms of service.	Contractual Basis
4) To organize and manage shareholder/bondholder meetings and participation therein, such as meeting registration and recording of resolutions.	Legitimate Interest
5) To record images, audio, and/or video during meetings for the purposes of broadcasting the meeting via the Company's and/or its subsidiaries' websites and other communication channels, enabling participants to view the meeting afterward, or for public relations purposes that benefit the Company and/or its subsidiaries as well as the meeting participants.	Legitimate Interest
6) To record the meeting and prepare meeting minutes for submission to relevant authorities, such as the Stock Exchange of Thailand, legal advisors of the Company and/or its subsidiaries, shareholders, and bondholders, as well as for publication on the Company's and/or its subsidiaries' websites and other communication channels.	Legitimate Interest
7) To provide information regarding investor relations activities organized for shareholders and bondholders as deemed appropriate by the Company and/or its subsidiaries, and to use such information	Legitimate Interest

Objective	Lawful Basis
for the selection process of eligible participants in activities, such as company visits organized by the Company and/or its subsidiaries.	
8) For data analysis, event preparation, and facilitation of shareholders and bondholders participating in activities organized by the Company and/or its subsidiaries, as deemed appropriate by the Company and/or its subsidiaries. Such facilitation may include arrangements for venue, food and beverages, transportation, souvenirs, and other related services.	Legitimate Interest
9) To serve as a database and to carry out various actions related to granting any benefits in your capacity as a shareholder and bondholder of the Company and/or its subsidiaries, such as rights to subscribe for shares of subsidiaries offered to the public for the first time (IPO), rights to subscribe for bonds, and other related rights.	Legitimate Interest
10) To serve as a stakeholder database of the Company and/or its subsidiaries, or to use the data for relationship management or coordination related to the Company and/or its subsidiaries, including conducting surveys to analyze and improve the operations of the Company and/or its subsidiaries.	Legitimate Interest
11) For establishing legal claims, complying with or exercising legal rights, defending against legal claims, conducting litigation, as well as enforcing legal judgments or actions.	Legitimate Interest
12) For compliance with laws, orders from authorities, independent organizations, or officials with legal authority, such as compliance with summons, court orders, police officers, prosecutors, government agencies, and for reporting or disclosing information to government agencies or independent organizations.	To comply with legal obligations
13) For managing your hygiene and safety.	To prevent or mitigate harm to life, body, or health of individuals.

However, the personal data collected by the company and/or its subsidiaries as mentioned above are necessary for the company and/or its subsidiaries to perform their contractual obligations or duties concerning the rights and responsibilities of shareholders and bondholders, as well as to comply with applicable laws, including the Public Limited Companies Act and the Securities and Exchange Act. If you do not cooperate in providing such personal data, the company and/or its subsidiaries may be unable to manage or administer the contracts with shareholders and bondholders between you and the company and/or its subsidiaries, including any rights or benefits you may be entitled to as a shareholder or bondholder (if any).

3. The personal data that the Company and/or its subsidiaries receive from you, or from individuals authorized by you, or from external agencies such as government agencies, regulatory agencies, or public sources, will be collected, used, and disclosed by the Company and/or its subsidiaries as follows.

- (1) Identity Data, such as full name, identification card number, passport number, date of birth, gender, age, nationality, signature, photograph, etc.
- (2) Contact Data, such as address, telephone number, fax number, email, etc.
- (3) Financial Data, such as bank account numbers used for receiving benefits like dividend payments, principal, and/or interest payments, etc.
- (4) Data related to opinions or suggestions.
- (5) Data regarding communications with the company and/or its subsidiaries, such as recorded images or audio during contact.
- (6) Data on participation in activities or other projects organized by the company and/or its subsidiaries, which may include still images, videos, and/or audio recordings.
- (7) Data regarding the use of electronic systems of the company and/or its subsidiaries, including data you have recorded or provided in the company's electronic systems, such as username, Line ID, etc., as well as data about the use of applications, website browsing information, such as website visit history, etc.

4. Sensitive Personal Data.

The company and/or its subsidiaries do not intend to collect, gather, or use data related to religion and/or blood type and/or nationality and/or ethnicity that appear on copies of your ID card and/or passport for any specific purpose. If you have provided copies of your ID card and/or passport to the company and/or its subsidiaries, please cover or mask such information. If you do not cover this information, it will be assumed that you will consent to the company and/or its subsidiaries masking this data on your behalf. The documents with masked information will be considered complete and legally enforceable in all respects. However, if the

company and/or its subsidiaries cannot mask the information due to certain technical limitations, the company and/or its subsidiaries will collect and use this data solely as part of your identity verification documents.

Nevertheless, in the processing of your personal data, the company and/or its subsidiaries may, in some activities such as when you participate in events for shareholders or bondholders, request additional sensitive personal data, for example, health-related information. This is to facilitate the organization of such activities or for other purposes specifically notified by the company and/or its subsidiaries in the consent form. The company and/or its subsidiaries will explicitly request your consent before collecting any such sensitive personal data.

5. Types of Data Recipients.

Access to your personal data is strictly limited to individuals who have a legitimate need to know the information, solely to perform their job responsibilities and data processing roles as specified below.

The Company and/or its subsidiaries may share your personal data within the corporate group for internal management and marketing purposes only to the extent necessary, with the details as follows.

- (a) The Company and/or its subsidiaries may transfer or disclose your personal data to other companies within the corporate group.
- (b) The Company and/or its subsidiaries shall not use or disclose your personal data in any manner without your consent, unless the personal data can be collected without consent as permitted by applicable law, or in cases where the law authorizes such actions.
- (c) The Company and/or its subsidiaries shall ensure that their employees do not use or disclose your personal data for any purposes beyond the intended purposes of the Company and/or its subsidiaries, except when :
 - Consent has been obtained from the data subject; or
 - Such actions are permitted by law.
- (d) Personal data will be collected for use or disclosure between the Company and/or its subsidiaries. In cases where the Company and/or its subsidiaries permit external persons or agencies to access or use the data subject's personal data, the Company and/or its subsidiaries will act only as necessary and in accordance with the objectives and authority of the Company and/or its subsidiaries. External persons or agencies must have sufficient standards for personal data protection. In all cases, the Company and/or its subsidiaries must always obtain the consent of the data subject beforehand.

The Company and/or its subsidiaries may appoint service providers acting as data processors to provide IT services and assistance in managing other tasks, such as IT hosting providers and IT maintenance services.

These service providers will act as data processors and are subject to the same instructions, with the service providers having access to your personal data only to the extent necessary for providing the services.

The Company and/or its subsidiaries may disclose your personal data as required or permitted by applicable laws to government agencies, courts, external advisors, and similar third parties.

The current list of personal data processors and external parties to whom the company has shared your data will be provided upon request to the company and/or its subsidiaries and the data protection officer, according to the contact details provided below.

6. Collection of Personal Data.

6.1 The Company and/or its subsidiaries shall not collect personal data without obtaining prior or concurrent consent from the data subject, except in cases where such collection is permitted by law. The request for consent from the data subject must be made explicitly, either in writing or by electronic means, unless otherwise prescribed by law.

In cases where sensitive personal data is to be collected, the Company and/or its subsidiaries must always obtain explicit consent from the data subject beforehand, unless the collection is allowed under applicable law.

6.2 Before or at the time of collecting personal data, the Company and/or its subsidiaries shall inform the data subject of the following details, unless the data subject is already aware of such details:

- (1) The purpose of collecting the personal data.
- (2) Notification that the data subject may be required to provide personal data in order to comply with laws or contracts, or that it may be necessary to provide personal data to enter into a contract, including the possible consequences of not providing such personal data.
- (3) The personal data to be collected and the retention period. If the retention period cannot be clearly defined, an estimated retention period based on standard data collection practices shall be provided.
- (4) The types of persons or external agencies to whom the collected personal data may be disclosed.
- (5) Information about the entity collecting the personal data, including contact details and methods of communication. In cases where there is a data protection officer or representative, their contact information and methods of communication must also be provided.

(6) The rights that the data subject is entitled to receive.

6.3 The Company and/or its subsidiaries shall not collect personal data from sources other than the data subject directly, except in cases where permitted by law.

6.4 The Company and/or its subsidiaries shall record the following information to allow the data subject to verify, and such records may be kept in written form or in an electronic system:

- (1) The personal data collected.
- (2) The purpose of collecting each type of data.
- (3) Information about the entity within the Company and/or its subsidiaries responsible for storing the personal data.
- (4) The retention period of the personal data.
- (5) The rights and methods for accessing personal data, including conditions related to individuals authorized to access the personal data and the conditions for such access.
- (6) The use or disclosure of personal data that is exempted by law from the requirement of consent.
- (7) Reports of refusals to access, disclose, or obtain personal data, or objections from data subjects as required by law, along with the reasons for such refusals.
- (8) Descriptions of the security measures that the Company and/or its subsidiaries are obligated to implement.

7. Your Rights as a Data Subject.

(1) Right to Access.

You have the right to access and obtain a copy of your personal data that is under the responsibility of the company and/or its subsidiaries. You also have the right to request the disclosure of the acquisition of such personal data that you did not consent to the company and/or its subsidiaries. However, this right is not absolute, and the rights and benefits of others may limit your right to access your data. The company and/or its subsidiaries may charge a reasonable fee for processing and managing such requests.

(2) Data Portability Right.

You have the right to request, send, or transfer your personal data provided to the company and/or its subsidiaries to another data controller or to yourself, as required by law.

(3) Right to object.

You have the right to object to the collection, use, processing, or disclosure of your personal data if you find it incorrect, inappropriate, or unfair.

(4) Erasure Right.

You have the right to request the company and/or its subsidiaries to delete or destroy your personal data or make it anonymous if there is no authority to collect it or if it is no longer necessary.

(5) Right to withdraw consent.

You have the right to withdraw the consent given to the company and/or its subsidiaries at any time while your personal data is still with the company and/or its subsidiaries, unless the withdrawal of consent is restricted by law or contract that benefits you. The withdrawal of consent will not affect the processing of personal data that you have already consented to legally.

(6) Right to restrict processing.

You have the right to request restriction of the use of your personal data because it is under review or no longer necessary.

(7) Rectification Right.

You have the right to request the company and/or its subsidiaries to correct your personal data to be up-to-date, accurate, complete, and not misleading.

(8) Right to Lodge a Complaint.

You have the right to lodge a complaint with the authorized officer under the Personal Data Protection Act B.E. 2562 if the company and/or its subsidiaries do not comply with the law. In case you submit a request to exercise your rights under the Personal Data Protection Act B.E. 2562, the company and/or its subsidiaries will proceed within the time specified by law. The company and/or its subsidiaries reserve the right to deny or not comply with such requests if required by law.

8. Security of Personal Data.

The company and/or its subsidiaries have appropriate measures in place to ensure the security of their information technology systems. These measures are designed to prevent loss of unauthorized access, use, alteration, modification, or disclosure of personal data. These measures are outlined in the information technology security policy of the group of companies.

9. Retention Period

Your personal data is retained by the company and/or its subsidiaries and/or the company's service providers only as necessary for the efficient performance of duties and to achieve the purposes for which the data was collected, in accordance with the applicable local laws.

The company and/or its subsidiaries will delete such data from the system and record the deletion accordingly. Alternatively, the company and/or its subsidiaries may pseudonymize or anonymize the data so that your personal information cannot be identified. However, if the company and/or its subsidiaries are required to retain your personal data, including for compliance with legal or regulatory obligations (such as legally mandated data retention periods), the company will keep the data accordingly.

10. Changes to the Privacy Policy.

The company and/or its subsidiaries may update or amend this privacy policy to comply with relevant practices and legal requirements. If there are changes to the privacy policy, the company and/or its subsidiaries will notify you by publishing the changes on the company's and/or its subsidiaries' website. This privacy policy was last reviewed on October 16, 2024.

11. Contact Channels.

If the data subject wishes to contact the company and/or its subsidiaries regarding this privacy policy or their rights, they can contact **the Personal Data Protection Officer** team at:

Eastern Water Resources Development and Management Public Company Limited

East Water Building, 23rd-26th Floor, 1 Soi Vibhavadi Rangsit 5, Vibhavadi Rangsit Road,
Chomphon Subdistrict, Chatuchak District, Bangkok 10900.

Phone: 02-272-1600 ext. 2522 or 2577 Fax: 02-272-1601-3

Email: EW_Compliance@eastwater.com

Announced on 24 October 2024.

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President & CEO