# Privacy Policy

For Participants in Community Engagement Activities or Other Events.

Eastern Water Resources Development and Management Public Company Limited and its subsidiaries place great importance on the protection of personal data of participants in community engagement activities or other events (collectively referred to as "you"). This policy ensures that your personal data is protected and handled in accordance with personal data protection laws. It also provides details on the collection, use, disclosure of your personal data rights, and contact channels. The details are as follows:

#### 1. Definitions

"Personal Data" refers to any information relating to an individual that enables the identification of such individual, either directly or indirectly, but excludes information of deceased persons specifically.

"Sensitive Personal Data" refers to personal data related to race, ethnicity, political opinions, religious or philosophical beliefs, sexual behavior, criminal records, health information, disability, genetic data, biometric data such as facial recognition, fingerprint scanning, etc., or any other data that affects the personal data owner in a similar manner as prescribed by law.

2. Purposes of Collecting, Using, or Disclosing Personal Data. The Company and/or its subsidiaries have the following purposes and lawful bases for collecting, using, or disclosing personal data:

Objective	Lawful Basis
1) To carry out necessary actions for the consideration and selection	Compliance with contractual
of applicants to participate in community engagement activities or	relationships
other activities organized by the Company and/or its subsidiaries. This	Legitimate Interest
includes administrative processes related to the assessment and	
selection of participants for such community engagement or other	
activities organized by the Company and/or its subsidiaries.	
2) To organize and facilitate community engagement activities or	Legitimate Interest
other related events in an appropriate manner, as well as to provide	
convenience for participants. This includes analyzing and designing the	

Objective	Lawful Basis
activities, arranging venues, providing food and beverages,	
accommodations, souvenirs, and other necessary facilities.	
3) To verify the number of participants in community engagement	Legitimate Interest
activities or other events, including registration for the event, visiting	
booths, playing games, completing questionnaires, and providing	
necessary information for maintaining participant records and activity	
history, as well as for organizing the activities and distributing souvenirs	
or prizes (if any).	
4) To provide details regarding participation in community	Legitimate Interest
engagement activities or other events, such as the list of participants,	
date, time, and location, etc.	
5) To arrange insurance related to the activity, such as group travel	Legitimate Interest
insurance (if applicable).	
6) For evaluating, analyzing, and improving the organization of	Legitimate Interest
community relations activities or other activities of the Company	
and/or its subsidiaries.	
7) For risk management, governance, and performance	Legitimate Interest
monitoring, including internal audits by the Internal Audit	
Department and overall internal organizational management.	
8) For maintaining security within the premises and event	Legitimate Interest
locations of the company and/or its subsidiaries using closed-	
circuit television (CCTV).	
9) To serve as a stakeholder database of the company and/or its	Legitimate Interest
subsidiaries, including conducting surveys to analyze and improve the	
operations of the company and/or its subsidiaries.	
10) The company and/or its subsidiaries may record still images,	Legitimate Interest
videos, and/or audio, or conduct live broadcasts for the purpose of	
promoting community relations activities or other events organized by	
the company and/or its subsidiaries (including events held online).	
The company and/or its subsidiaries may publish such photos, videos,	
audio recordings, or live broadcasts for promotional purposes through	

Objective	Lawful Basis
various channels, including the company's and/or subsidiaries' social	
media platforms such as Facebook, Line, YouTube, as well as printed	
media.	
11) To produce media so that participants of the events or	Legitimate Interest
activities can review or watch them later, or to create knowledge	
resources for the company and/or its subsidiaries.	
12) For compliance with various laws, such as reporting or disclosing	Legitimate Interest
information to government agencies, state authorities, independent	To comply with legal
organizations, regulatory bodies, or any other persons or entities as	obligations
required by law.	
13) For compliance with laws concerning public health benefits,	To comply with legal obligations
such as health protection against dangerous communicable	
diseases or epidemics that may be transmitted or spread within	
the Kingdom.	
14) For the management of hygiene and safety.	Processing necessary to protect vital
	interests of the data subject or
	another person

The personal data collected by the Company and/or its subsidiaries as mentioned above is necessary for the performance of contracts or compliance with applicable laws. If you do not provide the required personal data, the Company and/or its subsidiaries may not be able to consider or select you to participate in events or activities organized by the Company and/or its subsidiaries or may be unable to provide you with necessary assistance.

- 3. The personal data that the Company and/or its subsidiaries receive from you, or from individuals authorized by you, or from external agencies such as government agencies, regulatory agencies, or public sources, will be collected, used, and disclosed by the Company and/or its subsidiaries as follows.
  - (1) Identity Data such as full name, national ID number, passport number, date of birth, gender, age, nationality, marital status, signature, photograph, etc.
  - (2) Contact Data such as address, phone number, email address, Line ID, emergency contact details, etc.

- (3) Data related to participation in activities organized by the Company and/or its subsidiaries, such as registration, still photo recordings, video and/or audio recordings, or other types of moving images.
- (4) Data regarding opinions, expectations, and satisfaction with participation in community relations activities or other activities, as well as awareness of the operations of the Company and/or its subsidiaries.
- (5) Vehicle information (in case the Company and/or its subsidiaries arrange parking), such as car brand, license plate number, owner's name, installation of NGV/LPG, etc.
- (6) Other personal data necessary for facilitation, such as food or beverages preferences.
- (7) Opinions, suggestions, complaints.
- (8) Screening data according to epidemic prevention measures.

#### 4. Sensitive Personal Data.

The company and/or its subsidiaries do not intend to collect, gather, or use data related to religion and/or blood type and/or nationality and/or ethnicity that appear on copies of your ID card and/or passport for any specific purpose. If you have provided copies of your ID card and/or passport to the company and/or its subsidiaries, please cover or mask such information. If you do not cover this information, it will be assumed that you will consent to the company and/or its subsidiaries masking this data on your behalf. The documents with masked information will be considered complete and legally enforceable in all respects. However, if the company and/or its subsidiaries cannot mask the information due to certain technical limitations, the company and/or its subsidiaries will collect and use this data solely as part of your identity verification documents.

In cases where the Company and/or its subsidiaries need to collect your sensitive personal data, the Company and/or its subsidiaries will explicitly request your consent on a case-by-case basis, unless otherwise required by law.

### 5. Types of Data Recipients

The Company and/or its subsidiaries permit access to the personal data of participants in community relations activities or other activities, including sensitive data, only to departments and individuals on a need-to-know basis and strictly to the extent necessary for legitimate purposes or compliance with legal requirements. This includes departments such as Public Relations and

Sustainability Development, Financial Analysis and Investor Relations, other relevant supervisory units, etc.

When necessary for the business operations of the Company and/or its subsidiaries, the Company and/or its subsidiaries may transfer or disclose personal data and/or sensitive data to external parties.

# 5.1 Within the Group of Companies.

- (a) The Company and/or its subsidiaries may transfer or disclose your personal data to other companies within the group.
- (b) The Company and/or its subsidiaries will not use or disclose your personal data in any manner without your consent, unless such personal data can be collected without consent as permitted by law or if there is legal provision allowing such action.
- (c) The Company and/or its subsidiaries shall ensure that their employees do not use or disclose personal data beyond the purposes of the Company and/or its subsidiaries, unless:
  - Consent is obtained from the data subject; or
  - It is permitted by law.
- (d) Personal data will be collected, used, or disclosed between the Company and/or its subsidiaries only to the extent necessary and in accordance with the objectives and authorities of the Company and/or its subsidiaries. If the Company and/or its subsidiaries allow external persons or entities to access or use personal data, such external persons or entities must have adequate data protection standards. In all cases, the Company and/or its subsidiaries shall obtain consent from the data subject beforehand.

## 5.2 External Parties.

The Company and/or its subsidiaries may transfer or disclose your personal data, contact details, and information related to your work to business partners, suppliers of goods and services, and others.

## 5.3 Data Processors.

- (a) The Company and/or its subsidiaries may transfer or disclose your personal data to external parties acting as data processors to process the data under appropriate instructions. The data processors shall comply with contractual obligations to implement appropriate measures and organizational security to protect personal data and to process personal data only as instructed.
- (b) Access to your personal data is restricted to individuals who need to know the information to perform their job responsibilities. The Company and/or its subsidiaries may disclose your

personal data as required or permitted by applicable law to government agencies, courts, and legally authorized entities for communication purposes.

#### 6. Collection of Personal Data.

6.1 The Company and/or its subsidiaries shall not collect personal data without obtaining prior or concurrent consent from the data subject, except in cases where such collection is permitted by law. The request for consent from the data subject must be made explicitly, either in writing or by electronic means, unless otherwise prescribed by law.

In cases where sensitive personal data is to be collected, the Company and/or its subsidiaries must always obtain explicit consent from the data subject beforehand, unless the collection is allowed under applicable law.

- 6.2 Before or at the time of collecting personal data, the Company and/or its subsidiaries shall inform the data subject of the following details, unless the data subject is already aware of such details:
  - (1) The purpose of collecting personal data.
  - (2) Notification that the data subject may be required to provide personal data in order to comply with laws or contracts, or that it may be necessary to provide personal data to enter into a contract, including the possible consequences of not providing such personal data.
  - (3) The personal data to be collected and the retention period. If the retention period cannot be clearly defined, an estimated retention period based on standard data collection practices shall be provided.
  - (4) The types of person or external agencies to whom the collected personal data may be disclosed.
  - (5) Information about the entity collecting the personal data, including contact details and methods of communication. In cases where there is a data protection officer or representative, their contact information and methods of communication must also be provided.
  - (6) The rights that the data subject is entitled to receive.
- 6.3 The Company and/or its subsidiaries shall not collect personal data from sources other than the data subject directly, except in cases where permitted by law.
- 6.4 The Company and/or its subsidiaries shall record the following information to allow the data subject to verify, and such records may be kept in written form or in an electronic system:
  - (1) The personal data collected.

- (2) The purpose of collecting each type of data.
- (3) Information about the entity within the Company and/or its subsidiaries responsible for storing the personal data.
- (4) The retention period of the personal data.
- (5) The rights and methods for accessing personal data, including conditions related to individuals authorized to access the personal data and the conditions for such access.
- (6) The use or disclosure of personal data that is exempted by law from the requirement of consent.
- (7) Reports of refusals to access, disclose, or obtain personal data, or objections from data subjects as required by law, along with the reasons for such refusals.
- (8) Descriptions of the security measures that the Company and/or its subsidiaries are obligated to implement.

## 7. Your Rights as a Data Subject.

#### (1) Right to Access.

You have the right to access and obtain a copy of your personal data that is under the responsibility of the company and/or its subsidiaries. You also have the right to request the disclosure of the acquisition of such personal data that you did not consent to the company and/or its subsidiaries. However, this right is not absolute, and the rights and benefits of others may limit your right to access your data. The company and/or its subsidiaries may charge a reasonable fee for processing and managing such requests.

## (2) Data Portability Right.

You have the right to request, send, or transfer your personal data provided to the company and/or its subsidiaries to another data controller or to yourself, as required by law.

### (3) Right to object.

You have the right to object to the collection, use, processing, or disclosure of your personal data if you find it incorrect, inappropriate, or unfair.

### (4) Erasure Right.

You have the right to request the company and/or its subsidiaries to delete or destroy your personal data or make it anonymous if there is no authority to collect it or if it is no longer necessary.

#### (5) Right to withdraw consent.

You have the right to withdraw the consent given to the company and/or its subsidiaries at any time while your personal data is still with the company and/or its subsidiaries, unless the withdrawal of consent is restricted by law or contract that benefits you. The withdrawal of consent will not affect the processing of personal data that you have already consented to legally.

## (6) Right to restrict processing.

You have the right to request restriction of the use of your personal data because it is under review or no longer necessary.

#### (7) Rectification Right.

You have the right to request the company and/or its subsidiaries to correct your personal data to be up-to-date, accurate, complete, and not misleading.

# (8) Right to Lodge a Complaint.

You have the right to lodge a complaint with the authorized officer under the Personal Data Protection Act B.E. 2562 if the company and/or its subsidiaries do not comply with the law. In case you submit a request to exercise your rights under the Personal Data Protection Act B.E. 2562, the company and/or its subsidiaries will proceed within the time specified by law. The company and/or its subsidiaries reserve the right to deny or not comply with such requests if required by law.

### 8. Security of Personal Data.

The company and/or its subsidiaries have appropriate measures in place to ensure the security of their information technology systems. These measures are designed to prevent loss of unauthorized access, use, alteration, modification, or disclosure of personal data. These measures are outlined in the information technology security policy of the group of companies.

#### 9. Retention Period

Your personal data is retained by the Company and/or its subsidiaries and/or the Company's and/or subsidiaries' service providers only as necessary for the effective performance of duties and to achieve the purposes for which the data was collected, in accordance with applicable local laws, and only for the strictly necessary period.

The Company and/or its subsidiaries will retain the personal data of participants in community relations activities or other activities for a period of 1 year.

When the Company and/or its subsidiaries no longer require your personal data, they will delete such data from their systems and record the data deletion process. Alternatively, they may pseudonymize or anonymize the data to ensure that personal data cannot be identified, unless the

Company and/or its subsidiaries are required to retain your data, including personal data, to comply

with legal obligations or regulations they must adhere to, such as labor laws, social security laws, and

other related laws.

10. Changes to the Privacy Policy.

The company and/or its subsidiaries may update or amend this privacy policy to comply with

relevant practices and legal requirements. If there are changes to the privacy policy, the company and/or

its subsidiaries will notify you by publishing the changes on the company's and/or its subsidiaries'

website. This privacy policy was last reviewed on October 16, 2024.

11. Contact Channels.

If the data subject wishes to contact the company and/or its subsidiaries regarding this privacy

policy or their rights, they can contact the Personal Data Protection Officer team at:

Eastern Water Resources Development and Management Public Company Limited

East Water Building, 23rd-26th Floor, 1 Soi Vibhavadi Rangsit 5, Vibhavadi Rangsit Road,

Chomphon Subdistrict, Chatuchak District, Bangkok 10900.

Phone: 02-272-1600 ext. 2522 or 2577 Fax: 02-272-1601-3

Email: EW Compliance@eastwater.com

Announced on 24 October 2024.

-Signed-

.....

President & CEO