



Sustainability Management Policy

Eastern Water Resources Management and Development Public Company Limited

Eastern Water Resources Development and Management Public Company Limited (East Water) is committed to being a leader in conducting business in line with sustainable development guidelines by managing water resources based on sharing water resources with communities and maintaining ecological balance. The Company builds stakeholder confidence through transparent and auditable operations, and has established the following operational policy:

1. Good Corporate Governance

Conduct business in accordance with good corporate governance principles through the organizational practices outlines in the East Water Group's Code of Conduct, while complying with both national and international laws; operate with transparency and accountability, uphold anti-corruption practices, and ensure fair and equitable benefits for all stakeholders.

2. Environmental Management

Control operations to minimize environmental impacts throughout the value chain, alongside planning and managing water resources, general waste, and hazardous waste; collaborate with all sectors to integrate water management and work with local communities to address environmental issues, preserve ecological balance, and jointly protect, conserve, and restore biodiversity.

3. Climate Change Management

Control operations to prevent and reduce climate change impacts throughout the value chain, including improving energy efficiency and promoting the use of alternative energy in production processes, with the goal of moving toward a low-carbon society; raise awareness and encourage employee participation to reduce greenhouse gas emissions from the Company's activities.

4. Innovation Management

Continuously develop business strategies and processes through the use of modern and environmentally friendly technologies; promote innovation in water and energy resource management for maximum benefit; support safe working practices to enhance product value and long-term organizational growth, taking into account customer and stakeholder satisfaction for the sustainability of the economy, society, and environment.

5. Human Rights

Treat all stakeholder groups equally, regardless of differences in race, religion, gender, age, education, or other factors; ensure fair labor practices without the use of forced labor, labor from human trafficking, or unlawful child labor, and any form of punishment that cause physical or mental abuse, including coercion, confinement, intimidation, harassment, or violence in any form; promote non-discriminatory employment of local labor, underprivileged individuals, and persons with disabilities.

6. Safety, Occupational Health, and Working Environment

Supervise, control, and oversee operations to ensure safety across the value chain, with the goal of achieving “zero accidents” by requiring all employees to adhere to work safety as a responsibility; implement emergency preparedness measures and provide appropriate protective equipment to ensure workplace safety; enhance employee competencies through skill development, and encourage their participation in creating work that is efficient, effective, and beneficial to the organization, society, and the environment as a whole.

7. Responsibilities to Stakeholders and Promoting Engagement

Identify and assess stakeholder groups based on their importance to the Company’s business operations and the potential impact of the Company’s activities on them; develop appropriate stakeholder engagement activities and response plans to address their needs, as a key factor in driving sustainable business practices; integrate water resource management to ensure adequate supply for all sectors based on sharing water resources; and improve the quality of life of surrounding communities for mutual and sustainable growth.

The Board of Directors, executives, and employees are responsible for supporting, promoting, and carrying out their work in alignment with this sustainability management policy until it becomes an organizational culture that upholds a balanced consideration of economic, social, and environmental benefits.

(Mr. Bordin Udol)

President and Chief Executive Officer

(Mr. Suthep Noipairoj)

Chairman Corporate Governance and
Sustainable Development Committee

1 April 2025