

(Translation)

Business Continuity Management Policy (BCM Policy)

To serve as a guideline for the business continuity management of Eastern Water Resources Development and Management Public Company Limited (The Company), particularly in risk management and crisis situations, to ensure that business operations can continue without interruption while protecting the interests of stakeholders, the company's reputation, credibility, and long-term sustainability, the Company has established the following Business Continuity Management Policy:

1. The Company shall develop a Business Continuity Management (BCM) system in accordance with the business continuity management standard framework by establishing a holistic management system. This system will include a Crisis Management Plan, Crisis Communication Plan, and Business Continuity Plan, ensuring integration and coordination across all departments within the organization.
2. The Company shall establish a Business Continuity Management Committee (BCM Committee), which shall be responsible for overseeing the overall Business Continuity Management system of the organization.
3. All departments shall be responsible for managing the Crisis Management Plan (CMP), including its development, implementation, testing, and regular updates to ensure completeness, accuracy, and currency. The plan must be reviewed at least once a year or whenever there are significant changes. Additionally, an annual Risk Assessment and Business Impact Analysis (BIA) shall be conducted.
4. The Corporate Communications Department shall be responsible for managing the Crisis Communication Plan (CCP), including its development, implementation, testing, and regular updates to ensure completeness, accuracy, and readiness for use in the event of a crisis. The plan must be reviewed at least once a year or whenever there are significant changes.
5. All departments, divisions, and related units shall be responsible for developing, implementing, testing, and regularly updating their respective Business Continuity Plans (BCPs) and/or relevant documents to ensure completeness, accuracy, and currency, and to ensure readiness in the event of a crisis. These plans must be reviewed at least once a year or whenever there are significant changes, to ensure the effectiveness of the established Business Continuity Management System. Each unit shall also be responsible for maintaining control over and storing its BCP documentation.
6. Units that perform critical business operations shall assign personnel with direct responsibilities to participate in the assessment and review of risks, as well as the Business Impact Analysis (BIA), to develop appropriate Recovery Strategies and formulate the unit's Business Continuity Plan.
7. The Executive Division and the Information Technology Division shall be responsible for supporting, coordinating, and integrating the Business Continuity Management System with the Emergency Response Plan, Disaster Recovery Plan (DRP), the Command Center, and the Alternate Site.
8. The Human Resources Division shall be responsible for consistently raising awareness and understanding of Business Continuity Management among employees at all levels, embedding it as part of the organizational culture.

9. Senior management shall communicate the Business Continuity Management Policy to all executives, employees, staff, and other stakeholders, ensuring strict adherence. They shall also oversee the effectiveness of business continuity processes across all business units and promote the development of knowledge and capabilities among personnel to ensure effective performance during disruptions.
10. The Company encourages all executives, employees, and staff to recognize their role in supporting and complying with the Business Continuity Management Policy, to achieve the objectives of the organization's Business Continuity Management.

To ensure the effectiveness of this policy, the management team is fully committed to supporting its implementation and will disseminate the above policy to all employees and relevant parties to ensure continuous awareness and compliance.

Announced on 26 September 2024.

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President & CEO